

# Amity School District 4J

Code: **KLE**  
Adopted: 8/8/90

## **Public Complaints about Contracted Transportation Services**

Complaints are handled and resolved as close to their origin as possible.

Although no community member will be denied the right to petition the Board for redress of a grievance, complaints will be referred through the proper administrative channels for solution before investigation or action by the Board. Exceptions are complaints that concern Board actions or Board operations.

The Board advises the public that the proper channeling of complaints involving contracted transportation services, school bus stops, scheduling and routing, school bus maintenance, school bus safety program, student conduct, and transportation personnel will follow the channels for resolution:

1. Transportation Contractor;
2. Superintendent;
3. Transportation Sub-Committee of School Board;
4. School Board.

Complaints may be handled at each level or a combination of levels at the same time as determined appropriate by the school.

Any complaint about transportation services will be investigated by the administration before consideration and action by the Board. The Board will not hear charges against transportation personnel in open session and will follow Board Policy procedures on public complaints about school personnel for contracted service employees.

END OF POLICY

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Legal Reference(s):

[ORS 192.610 - 192.690](#)

[ORS 332.107](#)

[OAR 581-022-1940](#)

[Anderson v. Central Point School District No. 6](#), 554 F. Supp. 600 (D. Oregon 1982); [aff'd in part](#), 746 F.2d 505 (9th Cir. 1984).

[Connick v. Myers](#), 461 U.S. 138 (1983).